

ISO27001

BITS Technology Group

2022 Supply Chain Security Policy

v1.0.3

Published On: Mon Jan 20 2025 16:00:44 GMT+1000 (Australian Eastern Standard Time)

Last Reviewed: Mon Jun 09 2025 09:10:00 GMT+1000 (Australian Eastern Standard Time)

Policy Owner: Bernard Mangelsdorf

Please note: This policy is an extract from the de.iterate policy reader. For the best viewing experience we recommend reading this policy in the native de.iterate policy reader. This policy was exported from de.iterate on 9/6/2025 by Esther Mangelsdorf esther.mangelsdorf@bitsgroup.com.au

Screen 1 Details

Documenting Suppliers

Control IDs: A.5.19, A.5.23

- All suppliers operating in the in-scope environment are documented in the BITS Technology Group asset register.

Approval of Suppliers

Control IDs: A.5.19, A.5.23

- As part of our selection process, a security assessment of new suppliers is completed to assess their Information Security standards.

Classification of Suppliers

Control IDs: A.5.19, A.5.23

- All service providers will be classified and documented as an Asset in the BITS Technology Group asset register. The sensitivity of the information they will be required to access will also be documented.

Hint: Suppliers are a major risk to our security. Monitoring them closely is super important!

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Screen 2 Details

Supplier Agreements

Control IDs: A.5.20, A.5.21, A.5.23

- All contracts with suppliers must contain information security requirements for all parties.

Supplier Assessment

Control IDs: A.5.19, A.5.23

- During supplier selection, an initial arms-length assessment will be conducted reviewing publicly available information about the supplier. This will be used to determine the supplier security maturity and is the key input into the Approval Process.

An additional assessment will be conducted (Ideally every 12 months), at arm's length unless there is reason to suspect any issues with the supplier, then a security questionnaire will be sent.

Hint: Formal agreements must always be in place before we use a new supplier or vendor!

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Screen 3 Details

Monitoring Suppliers

Control IDs: A.5.22, A.5.23

- Based on performance or change in supplier services, we will regularly review their risk profile and issue them with updated supplier assessments if required.

Internal Owner

Control IDs: A.5.22, A.5.23

- An Internal owner is assigned for each Supplier. The owner is responsible for service management and monitoring of the vendor. This owner is documented in the BITS Technology Group Asset Register as an Asset Owner.

Hint: Suppliers handling critical BITS Technology Group data must be monitored more closely than those who can impact the security of BITS Technology Group less.